



## Adjustable Base - Element Model

### OWNER'S MANUAL





**POSTUREMATIC®**



# Sealy Posturematic® Adjustable Base - Element



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Model Number:  
SEALY-AU-SPEC-39862  
Reference Codes:  
Queen: SAUSQ06QN  
Double: SAUSQ06DB  
King Single: SAUSQ06KS  
Single XL: SAUSQ06SXL

# Safety Precautions

## ATTENTION!

IMPORTANT SAFETY INSTRUCTIONS. PLEASE READ THESE INSTRUCTIONS THOROUGHLY BEFORE USING THIS PRODUCT.

### IMPORTANT!

This product is not intended to be used by children. Operate **ONLY** under the supervision of an adult.

## ELECTRICAL SAFETY

Always unplug this adjustable base from the electrical outlet before any cleaning or maintenance of the base frame. To safely disconnect, make sure all controls are in the off position, then remove the plug from the outlet.

Keep cord away from heated surfaces. Keep air openings free of lint, hair and the like — never operate when air openings are blocked. Never drop or insert any object into any opening.

Only use indoors.

Cease use of this base and contact Sealy Customer Care at 1300 130 221 for support if:

- It has a damaged cord or plug
- It is not working properly
- It has been dropped or damaged
- It has been dropped into water

### NOTE

Unauthorised modifications to this product could void the electrical portion of your warranty.

### NOTE

For optimal safety, it is recommended that your adjustable base is plugged into a surge protector (not supplied with this adjustable base).

## WARRANTY WARNING!

This adjustable base is specifically designed to require no maintenance by you, the user. Any opening or tampering with the control box, motors, or hand controls (with the exception of the battery compartment, if equipped) will result in the warranty being voided. Only those authorised may conduct repairs or part replacement on your adjustable base.

## IN-HOME USE ONLY

This adjustable base is designed exclusively for in-home use.

### HOSPITAL DISCLAIMER

It is **NOT** designed for hospital use and is **NOT** designed to meet hospital standards. Do not use this base with TENT TYPE oxygen therapy equipment or use near explosive gases.

## IMPORTANT SAFETY FEATURES

**Weight Fail Safe Feature** - In the case that an overload of weight is placed on the head or foot mechanism, the control unit will automatically stop all functions. The control unit will automatically resume all functions 30 seconds after excess weight is removed.

### NOTE

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

### NOTE

Children should be supervised to ensure that they do not play with the appliance.

## SAFETY SENSORS

This base features a safety sensor system that stops the base from moving down if an obstruction, specifically a human body or warm-blooded animal, is detected underneath. Injury could occur if a person is in the path of travel as the base lowers. Ensure that no adult, child, or pet is under the base before lowering it.

# Safety Precautions

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## PRODUCT RATINGS

Lift Motor Restrictions - The lift motors in this base are NOT designed to operate continuously for more than two (2) minutes over a 20-minute time period or approximately 10% duty cycle. To ensure reliable functionality and full life of this product, do not attempt to exceed these limits.

### NOTE

Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.

Weight Restrictions - The recommended weight limits on our adjustable bases are 386kg on all sizes.

The structure of the base will support the recommended weight when distributed evenly across the base.

**Maximum weight the base can support per person is 113kg. The head and foot sections are not designed to individually support or lift this amount of weight.**

For optimal performance, entering and exiting the adjustable base with the base in the flat or level position is recommended.

### NOTE

Exceeding the recommended weight restrictions could damage your adjustable base and void your warranty.

## SMALL CHILDREN AND PETS WARNING

Immediately dispose of packing materials as it can pose a smother risk to small children and pets. Injury could occur also if children or pets are permitted to play on or under the base. Do not allow children to operate this base without adult supervision.

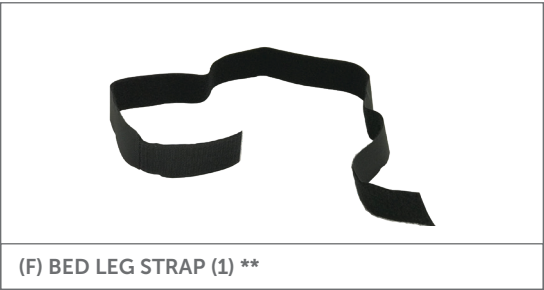
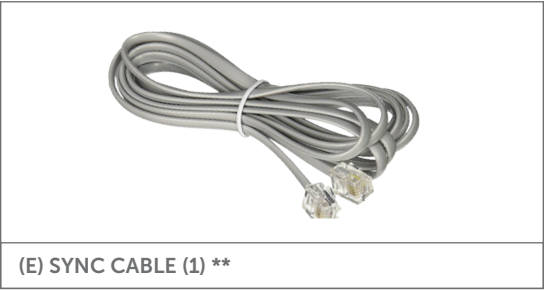
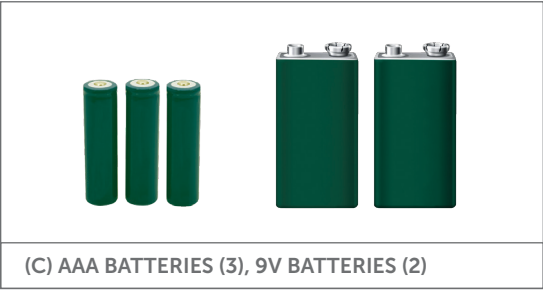
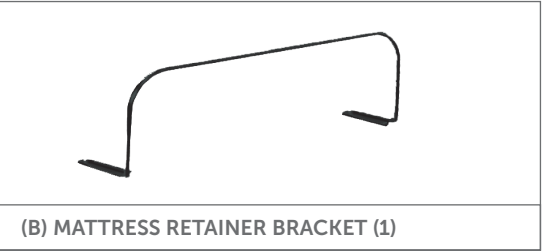
## SAVE THESE INSTRUCTIONS!

Proper operation of your adjustable base is necessary to ensure the long life and durability you expect from a high-quality product. The manufacturer has tested and inspected this product prior to shipment.



# Parts List

Before discarding any packing materials, check the adjustable base carton and verify all items in the parts list are included.



\*\* Sync cable and bed leg strap are only available with Single XL bases.

## Headboard Bracket Kit (sold separately)

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To order the Headboard Bracket Kit, please contact Sealy Customer Care at 1300 130 221.



(A) INNER HEADBOARD BRACKET (2)



(C) RETAINER BOLT (2) & WASHER (2)



(B) OUTER HEADBOARD BRACKET (2)



(D) ALLEN KEY WRENCH (1)

# Installation Guide

## IMPORTANT!

For safety reasons, lifting of the adjustable base must always be performed by two (2) people; and the unit should always be placed on a flat surface before opening.

## NOTE

Take note of the orange zip ties holding the frame near the head and foot section of the base. You will cut them later in the setup. Information on when and how to cut the zip ties are on page 10.

## NOTE

If you are installing the adjustable base on a platform or slat base, do not install the legs. Skip STEP 4, and proceed to STEP 5.

## SETTING UP YOUR ADJUSTABLE BASE

### STEP 1

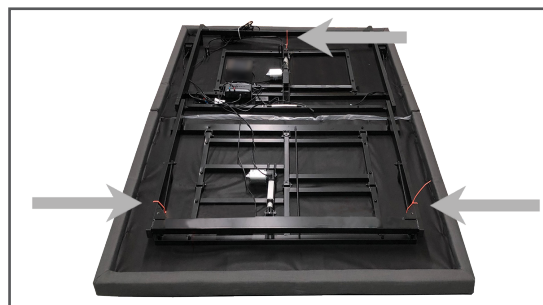
Lift the folded adjustable base out of the box, place it on a flat floor and then unfold it.

**NOTE:** Hold the edge of the base when unfolding it. To avoid potential injury, do not hold the metal frames.



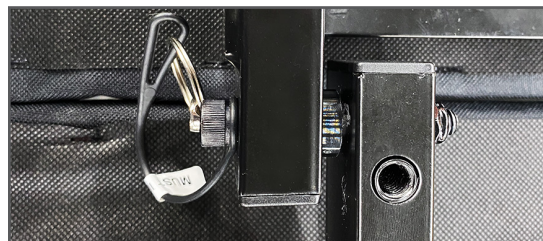
### STEP 2

Remove any accessory boxes from inside the frame. Remove the legs, retainer bracket, and power supply attached to the base.



### STEP 3 - IMPORTANT!

Insert the pins through the bars on both sides of the frame to securely connect the two sections of the base.

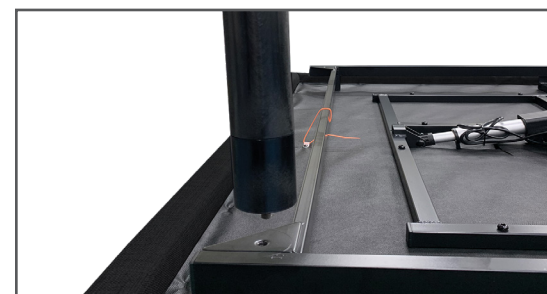


### STEP 4

Attach the bed legs to the adjustable base by threading them in a clockwise direction into the pre-drilled holes on the frame.

## NOTES

- The bed legs come assembled as one whole leg with the option of removable leg extenders.
- Tighten the bed legs. After using the base for a period of time or when the base wobbles unsteadily, check the legs and tighten them again if necessary.



### STEP 5

Remove and extend the power cord from the frame.

# Installation Guide

## NOTE

If you are installing the adjustable base on a platform or slat base system, apply anti-skid pads to the frame first. Refer to "Applying anti-skid pads for platform base use" on page 11.

## NOTE

If a headboard is to be installed, refer to "Assembling the headboard bracket (optional)" on page 12.

## STEP 6

Lift one side of the base and then turn it over carefully so the top side is now facing up.

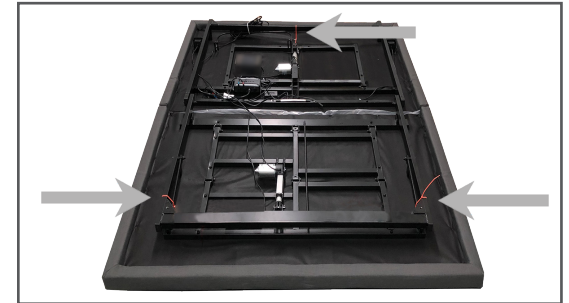
## NOTES

- Do not lift the base from the head deck to avoid damage to the adjustable base.
- When turning the base over, hold the frame and not the edges of the base to avoid any damage.
- If you installed the bed legs, do not rest the base on its side as the weight may damage the legs.



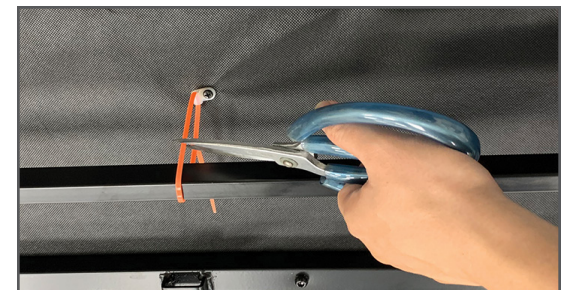
## STEP 7

From under the head and foot sections of the base, cut and remove the orange zip ties holding the bars.



## NOTES

- Cut these zip ties only AFTER the adjustable base is turned over on its legs or placed on a platform base with the top side facing up.
- There are two (2) zip ties on each side of the foot section and one (1) orange zip tie located near the edge of the head section. They are easily accessible for cutting.



# Installation Guide

## SETTING UP THE ELECTRONICS

### IMPORTANT!

MAKE SURE POWER CORDS DO NOT OBSTRUCT ANY ADJUSTABLE BASE MECHANISMS.

### STEP 1

Plug the power cord into a working electrical outlet.

### NOTE

For optimal safety, using a surge protector (not included with this base) is highly recommended.



### STEP 2

Install batteries in the remote control. Try all functions on the remote to make sure all features are operational.

### NOTE

If the adjustable base does not work, see the Troubleshooting section of this manual.

### STEP 3

Return the adjustable base to a flat position before continuing with the installation.

### NOTE

Make sure your base is in a flat position before using it. Press and hold the Flat button on the remote control after plugging in the power cord.

### IMPORTANT!

FAILURE TO FOLLOW THE INSTALLATION STEPS AS THEY APPEAR IN THIS GUIDE COULD RESULT IN DAMAGE TO YOUR ADJUSTABLE BASE.

## ATTACHING THE MATTRESS RETAINER BRACKET

### STEP 1

Align the open ends of the retainer bracket with the "loop" retainer anchors located at the foot of the base.

### STEP 2

Slide the retainer bracket into the anchors allowing the ends to glide into the loop.

Place your mattress on the adjustable base surface. Your adjustable base installation is now complete.



# Installation Guide

## APPLYING ANTI-SKID PADS FOR PLATFORM BASE USE

Your adjustable base is also created for platform or slat base systems. Before installing on a platform or slat base, apply anti-skid pads under the adjustable base to keep it in place.



The anti-skid pads are packed and stapled to the back of the adjustable base.

### STEP 1

Turn your adjustable base on its side and then locate the areas near the centre brackets and corner brackets of the frame.

#### NOTE

For safety reasons, lifting of the adjustable base must always be performed by two (2) people.

### STEP 2

Take the anti-skid pads and remove them from the adhesive backing.

#### NOTE

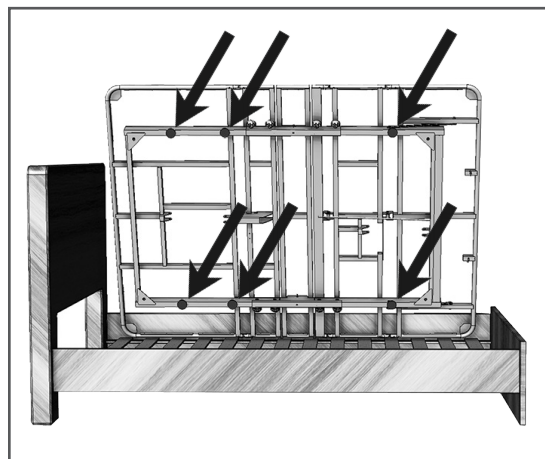
The anti-skid pads are packed and stapled to the back of the adjustable base. Make sure to remove the pads after taking the base out of the shipping carton.

### STEP 3

Apply the anti-skid pads on each of the identified areas near the centre and corner brackets as shown.

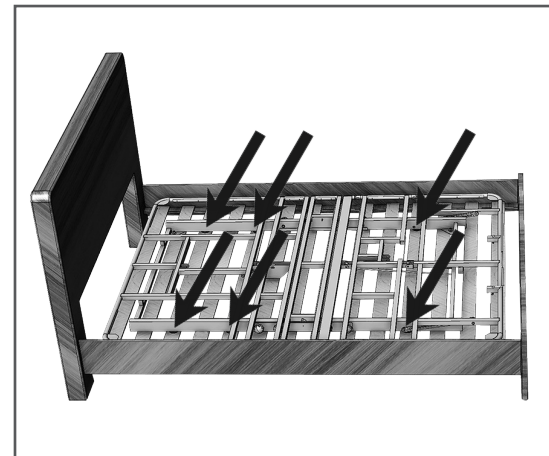
#### IMPORTANT!

- Make sure to align the anti-skid pads so that they will rest on one of the slats under the adjustable base. If your platform base is a solid deck surface, there is no need to align the pads to a slat.
- For the areas near the centre brackets, you may apply the anti-skid pads to either side of the centre bracket. Make sure to align them with the slats.
- A total of 6 anti-skid pads must be applied to the adjustable base to secure the frame in place and keep it from slipping.



### STEP 4

After applying all the anti-skid pads under the adjustable base, carefully place the adjustable base onto the platform or slats.



### STEP 5

To continue setting up the other parts of your adjustable base, go back to STEP 7 on page 9.

#### IMPORTANT!

Make sure your platform or slat base can support the weight of the adjustable base and the mattress. The maximum weight of your adjustable base is 66kgs for Queen bases.

# Installation Guide

## ASSEMBLING THE HEADBOARD BRACKET (OPTIONAL)

### NOTE

Headboard bracket parts are sold separately.

### STEP 1

Make sure the adjustable base is on a flat surface with the top side facing downward.

### STEP 2

Remove the leg from the head section of the adjustable base by turning the leg in a counter-clockwise direction.

### STEP 3

Slide the inner headboard bracket over the hole used for installing the legs. (The bracket opening should face away from the adjustable base.)

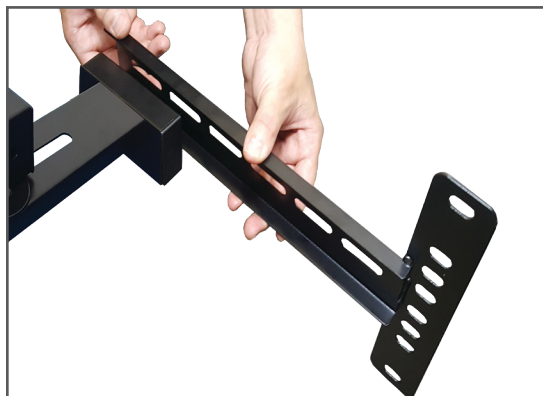
### STEP 4

Screw the leg back in by turning it clockwise. This will secure the inner headboard bracket to the adjustable base.



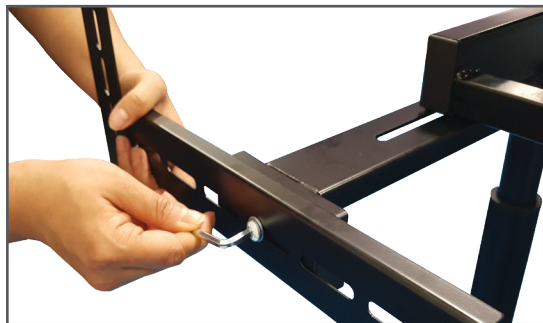
### STEP 5

Place the open side of the outer headboard bracket onto the exposed square tube of the inner headboard bracket.



### STEP 6

Insert a retainer bolt fitted with a washer through the outer headboard bracket and into the inner headboard bracket. Tighten the bolt with an Allen key wrench. Leave loose enough for adjusting.



### STEP 7

Repeat steps 2 to 6 to install the brackets on the other side of the head section of the adjustable base.

### NOTE

When the headboard brackets are assembled, make sure there is a space of 1.5 inches to 2 inches between the edge of the base and the headboard brackets.

### STEP 8

Turn the adjustable base over into an upright position. Move the base with the headboard brackets as close as possible to their final location, then install the headboard.

### NOTE

If you need to adjust the headboard brackets, unscrew the bolts holding the outer headboard brackets and move the brackets accordingly. Screw the bolts back in and tighten securely.

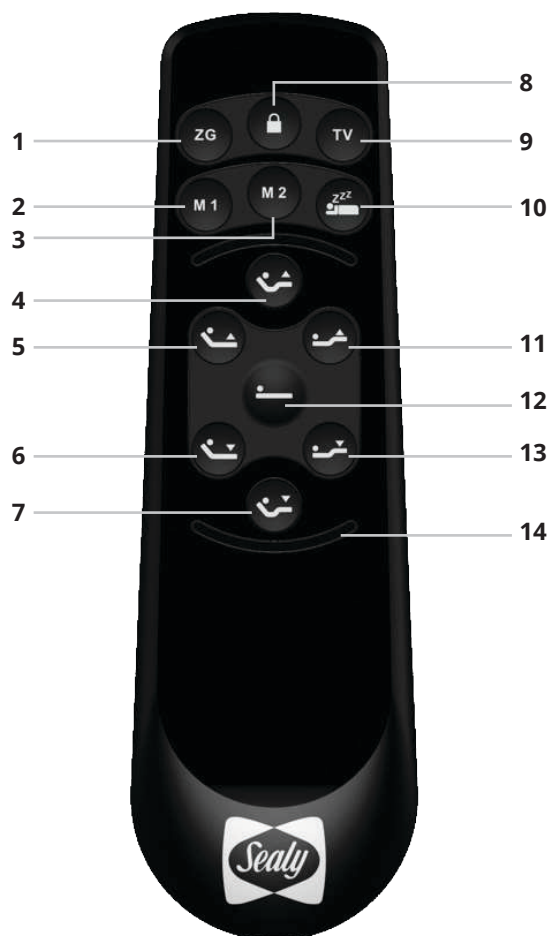
### STEP 8

Place the mattress on the adjustable base surface. Your adjustable base and headboard installation is now complete.

### IMPORTANT!

- Failure to follow the installation steps as they appear in this guide could result in damage to your adjustable bed.
- For safety reasons, lifting of the adjustable bed must always be performed by two (2) people; and the unit should always be on a flat surface.
- Make sure to position the bottom of the headboard cross member no more than 3 inches between the headboard and the top of the mattress.

# Remote Control Guide



## IMPORTANT!

FOR YOUR SAFETY, READ THE OWNER'S MANUAL CAREFULLY AND COMPLETELY BEFORE OPERATING THIS PRODUCT. ELECTRIC SHOCK MAY OCCUR IF ELECTRICAL COMPONENTS ARE NOT INSTALLED OR OPERATED ACCORDING TO THESE GUIDELINES.

### Head & Foot Position Adjustments (4, 7)

Press and hold the Head and Foot Up  or Head and Foot Down  button to raise or lower the head and foot sections of your adjustable base at the same time.

### Head Position Adjustments (5, 6)

Press and hold the Head Up  or Head Down  button to raise or lower the head section of your base.

### Foot Position Adjustments (11, 13)

Press and hold the Foot Up  or Foot Down  button to raise or lower the foot section of your base.

### Flat (12)

Press this button to return the base to a flat position.

### Child Lock (8)

Press and hold this button for 5 seconds until the backlight flashes to lock or unlock the remote control keys. When the remote control is child-locked, the buttons do not work and only the remote backlight flashes.

### M1 or M2 (2, 3)

Press this button to move the base into the position stored in the memory. To save a base position into the memory, refer to "Customising the memory and preset buttons".

### Presets

#### ZG or Zero Gravity (1)

Press this button to elevate the legs slightly higher than the chest, allowing the blood to flow back to the heart to help reduce stress and fatigue.

#### TV (9)

Press this button to raise the head section to an ideal position for watching TV, reading, or laptop use.

#### Anti Snore (10)

Press this button to gently raise the head section and allow easier air intake which can help reduce snoring.

### Safety indicator lights (14)

Check these lights to know when the safety sensors detect an obstruction under the base. For more information, refer to "Using the safety sensors".

# Remote Control Guide

## REMOTE FEATURES

### NOTE

This base may show intermittent performance because of typical RF interference. This is normal in the operation of the base, not a defect.

- The buttons are backlit when pressed to aid in the visibility of the remote control in low light environments.
- It is not necessary to face the receiver when operating the remote control. Remote signal is best transmitted within 3 metres of the adjustable base.

## SAFETY

- In the case that an overload of weight is placed on the head or foot mechanism, the control unit automatically stops all functions. The control unit automatically resumes all functions 30 seconds after excess weight is removed.
- The input transformer voltage is AC240V 50HZ. The output voltage is DC29V 3A. In the case of a short circuit, the external power supply will shut down safely until the short circuit is cleared. After doing so, please cycle AC power by unplugging the AC line cord from the electrical outlet. Wait for 10 seconds before replugging. The base should resume normal operation. If problems persist, call Sealy Customer Care at 1300 130 221.

### NOTE

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## CUSTOMISING THE MEMORY AND PRESET BUTTONS

### NOTE

You can store new head and foot positions by customising the memory (M1 and M2) and the preset buttons (TV or ZG). For safety reasons, the Flat and Anti-Snore buttons cannot be customised.

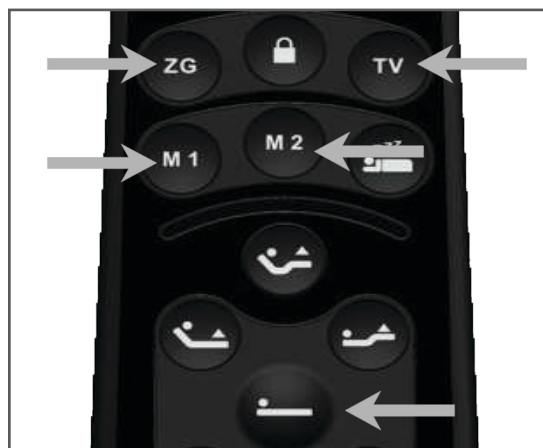
### STEP 1

Move the head and/or foot sections to your desired position using the head and foot adjustment buttons on the remote control.

### STEP 2

To customise the preset buttons, press and hold the **Flat** button and either the **ZG** or **TV** button at the same time for 5 seconds until remote backlight flashes.

To customise the memory buttons, press and hold the **Flat** button and either the **M1** or **M2** button at the same time for 5 seconds until the remote backlight flashes.



Your desired adjustable base position is now stored in the selected preset button overriding the factory default.

To restore the presets to their factory default settings, see "Resetting your system".

## PAIRING YOUR REMOTE CONTROL TO YOUR ADJUSTABLE BASE

### NOTE

Your adjustable base is already paired to your remote control at the factory. Manual pairing is only needed for replacement remote controls or to change tandem systems back to a single system.

### NOTE

For pairing to be successful, make sure the distance between the control box and the remote control is not more than 2 metres.

### STEP 1

If installed, remove the two (2) 9V alkaline batteries intended for back-up battery power from the power supply unit.

**NOTE:** Make sure the 3 AAA batteries are installed in the remote control.

### STEP 2

To pair your remote control to your adjustable base, do one of the following:

- **PAIRING METHOD 1:** Unplug the power cord from the outlet and then plug it back in. The LED light on the control box turns blue and the control box is in remote pairing mode for 20 seconds.

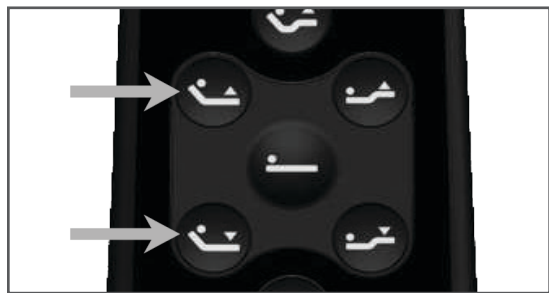
# Remote Control Guide

- **PAIRING METHOD 2:** On the control box, press the **PAIR** button twice. The LED light on the control box turns blue and the control box is in remote pairing mode for 20 seconds.



## STEP 3

On your remote control, press and hold the **Head Up**  and **Head Down**  buttons at the same time for 3 seconds until the remote backlight flashes.



If the pairing is successful, the LED light on the control box turns to green and the remote backlight stops flashing.

If pairing fails, the LED light on the control box stays blue and turns green only after the 20-second timeout. The remote backlight continues flashing. Repeat steps 2 to 3 until pairing is successful.

## SYNCHRONISING TWO BASES FOR TANDEM OPERATION

### NOTE

To operate two adjustable bases simultaneously, you must pair both bases (Base A and Base B) using the sync cable.

### STEP 1

Plug both Base A and Base B to working electrical outlets. A surge protector is recommended.

### STEP 2

Press the **Flat**  button on Remote A and Remote B to align the bases properly in a flat position.

### STEP 3

Plug one end of the sync cable to the control box on Base A. Insert it into the port labelled **SYNC**.



### STEP 4

Plug the other end of the sync cable to the control box on Base B. Insert it into the port labelled **SYNC**.

Base A and Base B can now be controlled simultaneously using Remote A or Remote B.

### NOTE

When operating bases in tandem, make sure both bases are always plugged into working electrical outlets.

## RESETTING YOUR SYSTEM

### NOTE

Resetting the system is sometimes necessary to restore any customisation on the preset buttons to factory settings.

On the remote control, press and hold the **ZG** button and the **TV** button at the same time for 5 seconds until the remote backlight flashes.

All customised settings on the remote control and control box are now cleared or returned to their factory default settings.



# Special Functions

## ACTIVATING THE EMERGENCY POWER DOWN FEATURE

### NOTES

- Your adjustable base supports the emergency power down feature when a power failure occurs while the head and/or foot sections are raised.
- Install the 9V batteries in the power supply unit only during a power failure when the emergency power down function is needed.

### STEP 1

Locate and remove the cover on the 9V battery compartment of the power supply unit.

### STEP 2

Install two (2) alkaline 9V batteries (included with the adjustable base). Close the battery compartment cover.



### STEP 3

Press the **HEAD DOWN**  button on the remote control to lower the head section of the bed to a flat position, and then, press the **FOOT DOWN**  button to lower the foot section of the bed to a flat position.

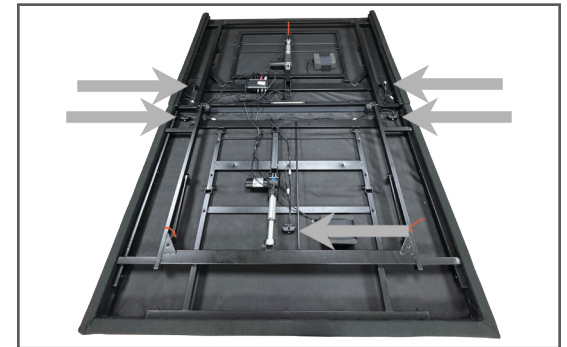


### NOTE

The 9V batteries are for single use only. After lowering the adjustable base once during a power failure, replace with a new set of batteries.

## USING THE SAFETY SENSORS

Your adjustable base is equipped with five (5) safety sensors that detect an obstruction, specifically a human body or warm-blooded animal, under the base and stop the base from moving down. These sensors are located under the base.



**OBSTRUCTION DETECTED.** When any of the sensors detect a person or a pet under the base, the sensors tell the control box to stop the base from moving down and move the base up for two (2) seconds instead.

On the remote control, the middle indicator light flashes to indicate that an obstruction has been detected. Ensure that no adult, child, or pet is under the base.

**DAMAGED SENSORS.** When one of the sensors is damaged, all the working sensors light up green except the faulty one. The control box is locked and cannot be operated.

On the remote control, all three indicator lights flash to indicate the issue. For support, contact Sealy Customer Service Number 1300 130 221.

# Troubleshooting

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In the event the adjustable base fails to operate, investigate the problem and possible solutions provided below.

## REMOTE CONTROL LED ILLUMINATES AND APPEARS NORMAL, BUT WILL NOT OPERATE BASE

- Make sure the remote control is paired with the adjustable base.
- Check that the power cord is plugged into a working electrical outlet. Unplug the power cord from the outlet. After 30 seconds, plug it back in.
- Press any button on the remote control and hold until light on the remote control illuminates.

## NO FEATURES OR FUNCTION OF THE ADJUSTABLE BASE ACTIVATES

- Make sure the remote control is paired with the adjustable base.
- Check that the power cord is plugged into a working electrical outlet. Unplug the power cord from the outlet. After 30 seconds, plug it back in.
- Press any button on the remote control and hold until light on the remote control illuminates.
- Check that the surge protection device or electrical outlet is not defective. Test the outlet by plugging in another working appliance.
- The safety sensors may have detected an obstruction, specifically a human body or a warm-blooded animal, under the base. Ensure that no adult, child, or pet is under the base. If the base still fails to move and all the indicator lights on the remote control keep flashing, there may be a problem with the sensors. Contact Sealy Customer Service Number 1300 130 221 for support.

## REMOTE CONTROL DOES NOT WORK OR LIGHT UP

- Check if the remote buttons light up when pressed. If not, replace the batteries.
- Remove batteries. Leave them out for 30 seconds before putting them back into the remote control.
- Scratch the terminals inside the remote's battery compartment with a coin or key.
- Make sure batteries are properly installed. Follow the markings on the battery compartment.

## HEAD OR FOOT SECTION ELEVATES ADJUSTABLE BASE BUT DOES NOT RETURN TO FLAT POSITION

- Your adjustable base may be obstructed preventing smooth operation. Remove obstructions from around and under the base.
- Check that the head section is not too close to the wall.
- If a headboard is installed, check that it is not too close to the edge of the mattress. Make sure there is enough distance between the headboard bracket and the mattress.

## HEAD OR FOOT LIFT FUNCTION HAS MINOR INTERFERENCE DURING OPERATION

- Check the batteries in the remote control. Replace with new batteries, if necessary.
- Make sure that you are following the duty cycle of the motors. Do not operate for more than two

minutes over a 20-minute period or approximately 10% duty cycle.

- Press the lift buttons firmly and accurately.
- Wireless remote control may be experiencing common radio frequency interference from other radio transmitting devices. Wait several seconds and then try pressing the lift buttons again.

## THE ADJUSTABLE BASE IS SQUEAKING

1. Remove any pin, nut, bolt or white bushing one at a time.
2. Lubricate it by applying the grease with a cotton swab. Using a lithium or spray lubricant is recommended. (Lubrication can be obtained by contacting Sealy Customer Care.)
3. When placing the lubricated pin, nut, bolt, or white bushing back onto the adjustable base, make sure there is a looser tightening on the nut.
4. Additional solution: After completing these steps, spray the pins, nuts, bolts, and white bushings with a lubricant.

## THE ADJUSTABLE BASE STUTTERS WHEN IN MOTION

1. Clear any clutter or obstructions under and around the adjustable base. Radio frequency interference from other remotes or electronic devices may affect normal operation.
2. Check the batteries in the remote.
3. Press the lift buttons firmly and accurately.

## Optional Features

### USING THE BED LEG STRAP FOR SPLIT SYSTEMS

While using a split system, it is important to adhere to the following instructions. Proper use of the included leg straps will securely hold Split King bases together.

#### NOTES

- For safety reasons, it is recommended that two people perform installation.
- One bed leg strap is included with each Single XL adjustable base.

#### STEP 1

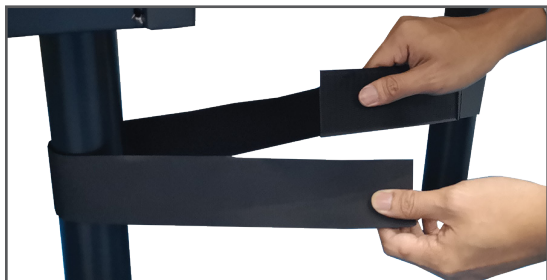
Complete the installation of two bases side-by-side. It is recommended that the gap between adjustable bases be no more than 25mm.

#### STEP 2

Wrap the bed legs (front and back) together tightly using the bed leg straps.

#### STEP 3

Fasten the straps to prevent movement and maintain stability.



### CONNECTING YOUR ADJUSTABLE BASE TO A SMART DEVICE

Your adjustable base is equipped with a wireless connection that enables your iOS or Android smart device to interact with your base through the Sealy Posturematic mobile application.

Before connecting your base to the mobile app, do the following:

- Download and install the Sealy Posturematic mobile app from the App Store® or Google Play™ Store.
- For iOS users, turn on your device's wireless connection. For Android users, turn on your device's wireless connection and Location settings.

#### STEP 1

Make sure your adjustable base is plugged into a working electrical outlet and the control box is on.

#### STEP 2

From your smart device, launch the app and then select your adjustable base model.

#### STEP 3

On the Add Device list, select the name of your adjustable base to connect the app to the base.

#### NOTES

- The name of your adjustable base is on the sticker on the back cover of the Owner's Manual and on the base's control box.
- If your base is not on the Add Device list, unplug the power cord from the electrical outlet and then plug it back in. Connect the app to the base again.
- You can only connect one smart device to one adjustable base at a time.



Sample sticker showing the name of your adjustable base.

Scan the QR code below to download the mobile app from the App Store or Google Play Store.



For iOS devices



For Android devices

# Warranty

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## ADJUSTABLE BASE: 10 YEAR WARRANTY

SEALY® GUARANTEES THAT WE WILL, AT SEALY®'S OPTION, REPLACE OR REPAIR PURCHASER'S SEALY® SYSTEM IF IT IS DEFECTIVE DUE TO FAULTY WORKMANSHIP OR MATERIALS, SUBJECT TO THE LIMITATIONS DESCRIBED IN THIS WARRANTY.

Notwithstanding anything else contained in this warranty, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are also entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Your Sealy® adjustable base system is warranted against defects in the workmanship or materials for a period of ten (10) years from the warranty commencement date. Electronics, electrical components, drive motors and massage motors are included. Upon notice during the first year from the warranty commencement date, Sealy® will send replacement parts (at no cost to the purchaser) for any defective part to the purchaser, and Sealy® will pay all authorised labour and transportation costs associated with the repair or replacement of any parts Sealy® determines to be defective. This ten (10) year warranty shall not apply if purchaser does not return any and all defective parts to Sealy® within 15 days of purchaser's receipt of replacement part. After the 10th year, the purchaser shall bear the entire cost of repair and replacement of all parts and materials, including labour and transportation.

## ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply;

- a) to any damage caused by the purchaser;
- b) if there has been any unauthorised repair or replacement of the unit's parts;
- c) if the unit has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any way inconsistent with the operation and maintenance procedures outlined in the Owner's Manual, this warranty, and any other applicable document published or approved by Sealy®;
- d) to damage to mattresses, fabric, cables, electrical cords or items supplied by Resellers;
- e) if there have been any unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the unit for finding an unsatisfactory power connection; and
- f) if the recommended weight restrictions are not followed (386kg on all sizes), the warranty will be void.

Repairs to, or replacement of, the Sealy® system or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period. The decision to repair or to replace defective parts under this warranty shall be made, or case to be made, by Sealy® at its option and in its sole discretion.

SUBJECT TO THE AUSTRALIAN CONSUMER LAW, REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY ON THE PART OF SEALY® FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY. THIS LIMITED WARRANTY DOES NOT INCLUDE REIMBURSEMENT FOR INCONVENIENCE, REMOVAL, INSTALLATION, SETUP TIME, LOSS OF USE,

SHIPPING, OR ANY OTHER COSTS OR EXPENSES. SEALY® MAKES NO OTHER WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED BY SEALY® AND EXCLUDED FROM THIS AGREEMENT.

This warranty gives the purchaser specific legal rights. This warranty is valid only for the original purchaser of the product. An original purchaser is one who purchases the product directly from Sealy® or an authorised Reseller of Sealy®. If you are not the original purchaser of this Product, you take it "as is" and "with all faults". If you did not purchase this Sealy® system directly from Sealy®, we will require proof of purchase from you demonstrating that you are the original purchaser and eligible to make a valid claim under this warranty. This warranty begins on the "warranty commencement date" which is the date of purchase for new unused units, and the date of manufacture for units that have been used as floor or display models. Thus, on a floor model unit, the warranty is a portion of the 10 year warranty. If original proof of purchase is not provided by purchaser, Sealy® reserves the right to determine if the unit is not covered by this warranty or to use the manufacturing date as the warranty commencement date. This limited warranty gives you specific legal rights.

If you experience any trouble with your Sealy® adjustable base during the warranty period, please consult the troubleshooting section of your Owner's Manual. If problems persist after following these instructions, please call: 1300 130 221.



IF YOU EXPERIENCE ANY TROUBLE WITH YOUR SEALY® ADJUSTABLE BASE  
WITHIN THE WARRANTY PERIOD, PLEASE CONSULT THE TROUBLESHOOTING  
SECTION OF YOUR OWNER'S MANUAL PROVIDED WITH YOUR BASE AND ONLINE.  
IF PROBLEMS PERSIST, PLEASE CONTACT:

**SEALY® CUSTOMER SERVICE NUMBER:  
PHONE 1300 130 221**

Please have your receipt ready and available.

THANK YOU AND ENJOY YOUR ADJUSTABLE BASE!

Model Number:  
SEALY-AU-SPEC-39862

Reference Codes:  
Queen: SAUSQ06QN  
Double: SAUSQ06DB  
King Single: SAUSQ06KS  
Single XL: SAUSQ06SXL

Serial Number



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