

Adjustable Base - Inspire Model owner's manual



Sealy Posturematic® Adjustable Base - Inspire



- Installation Guide
- Remote Control Guide
- **Special Functions**
- Troubleshooting
- Warranty

Model Number: SEALY-AU-SPEC-25004 Reference Codes: Queen: SAUSQ01QN King Single: SAUSQ01KS Single XL: SAUSQ01SXL

Safety Precautions

ATTENTION!

IMPORTANT SAFETY INSTRUCTIONS.
PLEASE READ THESE INSTRUCTIONS
THOROUGHLY BEFORE USING THIS
PRODUCT.

ELECTRICAL SAFETY

Always unplug this adjustable base from the electrical outlet before any cleaning or maintenance of the bed frame. To safely disconnect, make sure all controls are in the off position, then remove the plug from the outlet.

Keep cord away from heated surfaces. Keep air openings free of lint, hair and the like — never operate when air openings are blocked. Never drop or insert any object into any opening.

Use only indoors.

Cease use of this bed frame and contact a qualified service centre for repair if:

- It has a damaged cord or plug
- It is not working properly
- It has been dropped or damaged
- It has been dropped into water

NOTE:

Unauthorized modifications to this product could void the electrical portion of your warranty.

NOTE:

For optimal safety, it is recommended that your adjustable base is plugged into a surge protector (not supplied with this adjustable base).

WARRANTY WARNING!

This adjustable base is specifically designed to require no maintenance by you, the user. Any opening or tampering with the control box, motors, or hand controls (with the exception of the battery compartment, if equipped) will result in a void of the warranty. Only those authorised may conduct repairs or part replacement on your adjustable base.

IN-HOME USE ONLY

This adjustable base is designed exclusively for in-home use.

HOSPITAL DISCLAIMER:

It is NOT designed for hospital use and is NOT designed to meet hospital standards. Do not use this bed with TENT TYPE oxygen therapy equipment or use near explosive gases.

IMPORTANT SAFETY FEATURES

Weight Fail Safe Feature - In the case that an overload of weight is placed on the head or foot mechanism, the control unit will automatically stop all functions. The control unit will automatically resume all functions 30 seconds after excess weight is removed.

NOTE:

This appliance is not intended for use by persons (including children) with reduced physical, sensor, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

NOTE:

Children should be supervised to ensure that they do not play with the appliance.

Safety Precautions

PRODUCT RATINGS

Lift Motor Restrictions - The lift motors in this bed are NOT designed to operate continuously for more than two (2) minutes over a 30-minute time period or approximately 10% duty cycle. To ensure reliable functionality and full life of this product, do not attempt to exceed these limits.

NOTE:

Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.

Weight Restrictions - The recommended weight limits on our adjustable bases are 386 kg on all sizes.

The structure of the bed will support the recommended weight when distributed evenly across the bed.

Maximum weight the bed can support per person is 113 kg. The head and foot sections are not designed to individually support or lift this amount of weight.

For optimal performance, entering and exiting the adjustable base with the bed in the flat or level position if recommended.

NOTE:

Exceeding the recommended weight restrictions could damage your adjustable base and void your warranty.

SMALL CHILDREN AND PETS WARNING

Immediately dispose of packing materials as it can pose a smother risk to small children and pets. Injury could occur also if children or pets are permitted to play on or under the bed. Do not allow children to operate this bed without adult supervision.

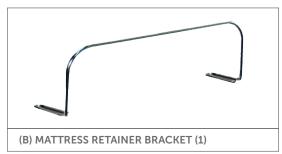
SAVE THESE INSTRUCTIONS!

Proper operation of your adjustable base is necessary to ensure the long life and durability you expect from a high-quality product. The manufacturer has tested and inspected this product prior to shipment.

Parts List

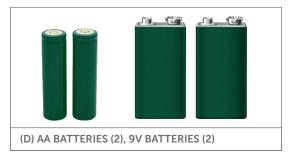
Before discarding any packing materials, check the adjustable base carton and verify all items in the parts list are included.







- * Queen bed sizes ship with 6 legs.
- ** Part ships with Queen bed sizes only. *** Part ships with Single XL bed sizes only.





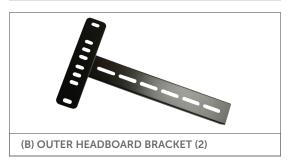




Headboard Bracket Kit (sold separately)

To order the Headboard Bracket Kit, please contact Sealy Customer Care at 1300 130 221.











Installation Guide

NOTE:

For safety reasons, lifting of the adjustable base must always be performed by two (2) people; and the unit should always be placed on a flat surface before opening.

STEP 1: SETTING UP YOUR ADJUSTABLE BASE

Lift the adjustable base out of the shipping carton carefully, and place it on a flat floor with the top side facing downward.

Remove all accessory boxes and cut the orange ties from inside the frame.



SEPARATING SECTIONS OF A QUEEN BED

If needed, the Queen beds can be separated into two pieces for ease and convenience when moving them or manoeuvering them around corners.

Locate the two (2) center connection brackets that connect the head and foot sections of the adjustable base.

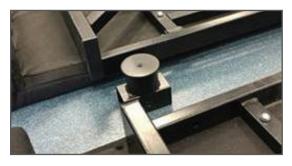


Using a wrench, remove the screw and nut holding the brackets in place by turning them counter-clockwise.





Remove the brackets to separate the head and foot sections of the bed.



To reconnect both sections, align the bars and frames properly, and then place the brackets back over the bars, Make sure to line them up with the pre-drilled holes. Insert the screw through the holes and then thread the nut at the end of the screw. Tighten using a wrench.





Installation Guide

SEPARATING SECTIONS OF A QUEEN BED

If you separated the two sections of your Queen bed, make sure to first unplug the cord for the foot lift motor from the control box before moving the pieces.



After reconnecting the head and foot sections of the adjustable base, plug this cord back to its port on the control box before using the bed.

STEP 2: ATTACH THE BED LEGS

Take the bed legs out of the accessories box and attach them to the bed frame. Turn each bed leg in a clockwise direction into the threaded holes on the frame. Repeat for all the legs provided.



NOTE:

Do not overtighten the bed legs.

STEP 3: SET UP THE ELECTRONICS

Remove and extend the power cord from the adjustable base.

IMPORTANT!

MAKE SURE POWER CORDS DO NOT OBSTRUCT ANY ADJUSTABLE BASE MECHANISMS.

STEP 4

Take the plastic wrapping off the adjustable frame.

STEP 5

Rotate the adjustable base carefully so the top side is now facing upward.

NOTE:

Do not rest the frame on its side. The weight may damage the legs.

STEP 6

Plug the power cord into a working electrical outlet.

NOTE:

For optimal safety, using a surge protector (not included with this base) is highly recommended.

STEP 7

Install batteries in the remote control.

Try all functions on the remote to make sure all features are operational. If the adjustable base does not work, see the Troubleshooting section of this manual.

STEP 8

Return the adjustable base to a flat position before continuing with the installation.

NOTE:

Make sure your bed is in a flat position before using it. Press the FLAT button on the remote control after plugging in the power cord.

Installation Guide

STEP 9: INSTALL THE MATTRESS RETAINER BRACKET

Align the open ends of the retainer bracket with the "loop" retainer anchors located at the foot of the adjustable base. Then, slide the retainer bracket into the anchors allowing the ends to glide into the loop.



NOTE:

If the adjustable base is setup without a headboard, place your mattress on the bed surface. Installation is now complete. For owners who purchased the optional Headboard Bracket Kit, proceed to Step 10 to install the headboard bracket on your adjustable base.

IMPORTANT!

FAILURE TO FOLLOW THE INSTALLATION STEPS AS THEY APPEAR IN THIS GUIDE COULD RESULT IN DAMAGE TO YOUR ADJUSTABLE BASE.

MAKE SURE TO POSITION THE BOTTOM OF THE HEADBOARD CROSS MEMBER NO MORE THAN 3 INCHES (76.2 MM) BETWEEN THE HEADBOARD AND THE TOP OF THE MATTRESS.

STEP 10: ASSEMBLE THE HEADBOARD BRACKET (OPTIONAL)

Using the remote control, raise the head section of the adjustable base to its full height. Locate the round panel under the head section of the bed. The second round panel is for the bed leg.



Position the inner headboard bracket underneath the first round panel. The bracket opening should be facedown under the bar. Insert the small screw fitted with a washer into the slot under the inner headboard bracket and through the round panel. Tighten the bolt using the Allen key wrench.



Place the open side of the outer headboard bracket onto the exposed square tube of the inner headboard bracket. Insert the retainer bolt fitted with a washer through the outer headboard bracket and into the inner headboard bracket. Tighten the bolt using the Allen key wrench. Leave loose enough for adjusting.



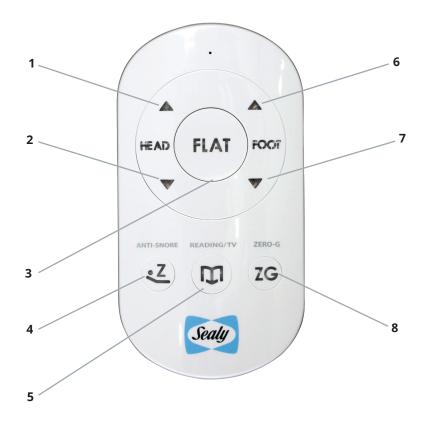


Repeat the steps to install the brackets on the other end of the head section of the adjustable base.

When the headboard brackets are assembled, make sure there is a space of 1.5 inches (38.1 mm) to 2 inches (50.8 mm) between the edge of the bed and the headboard brackets.

Securely fasten the headboard bracket bolts (not included with your adjustable base) to the end of the headboard bracket assembly. If you need to adjust the headboard brackets, unscrew the bolts holding the outer headboard bracket and move them the necessary distance. Screw the bolts back and tighten securely.

Remote Control Guide



Head or Foot Position Adjustments (1, 2, 6, 7)

Press the up ▲ or down ▼ button to raise or lower the head or foot sections of your adjustable base.

Flat (3)

Press and hold this button to return the bed to a flat position.

Presets

Anti-Snore (4)

Press this button to gently raise the head section and allow easier air intake which can help reduce snoring.

Reading/TV (5)

Press this button to raise the head section to an ideal position for watching TV, reading, or laptop use.

Zero-G or Zero Gravity (8)

Press this button to elevate the legs slightly higher than the chest, in effect, allowing the blood to flow back to the heart to help reduce stress and fatigue.

IMPORTANT!

FOR YOUR SAFETY, READ THE OWNER'S MANUAL CAREFULLY AND COMPLETELY BEFORE OPERATING THIS PRODUCT. ELECTRIC SHOCK MAY OCCUR IF ELECTRICAL COMPONENTS ARE NOT INSTALLED OR OPERATED ACCORDING TO THESE GUIDELINES.

Remote Control Guide

REMOTE FEATURES

NOTE:

This bed may show minor intermittent performance because of typical RF interference. This is normal in the operation of the bed, not a defect.

- The buttons are backlit when pressed to aid in the visibility of the remote control in low light environments.
- It is not necessary to face the receiver when operating the remote control. Remote signal is best transmitted within 9 feet (3 meters) of the adjustable base.

SAFETY

- In the case that an overload of weight is placed on the head or foot mechanism, the control unit will automatically stop all functions. The control unit will automatically resume all functions 30 seconds after excess weight is removed.
- The input transformer voltage is AC240V 50HZ.
 The output voltage is DC29V 3A. In the case of a short circuit, a fuse on the transformer will blow to protect the electrical equipment (Fuse: 1A~1.5A).

 Should this occur, you MUST seek professional assistance to replace the fuse. Call Sealy Customer Care at 1300 130 221.

NOTE:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

PAIRING YOUR REMOTE CONTROL TO YOUR ADJUSTABLE BASE

NOTE:

Your adjustable base is already paired to your remote control at the factory. Manual pairing is only needed for replacement remote controls or to change tandem systems back to a single system.

NOTE:

For the pairing to be successful, make sure the distance between the control box and the remote control is not more than 2 metres.

STEP 1

Plug your adjustable base to a working electrical outlet. Using a surge protector is recommended.

The control box automatically enters and stays in pairing mode for seven (7) seconds.

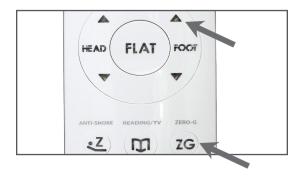


STEP 2

On the remote control, press the ZG and Foot Up (\triangle) buttons at the same time for three (3) seconds.

The LED light on the control box lights up and remains on, which means the pairing is successful.

Your remote control is now successfully paired with your adjustable base.



Remote Control Guide

SYNCHRONIZING TWO BEDS FOR TANDEM OPERATION

NOTE:

To operate two adjustable bases simultaneously, you must pair both beds (Bed A and Bed B) to one remote control (Remote A).

STEP 1

Plug both Bed A and Bed B to working electrical outlets. Using a surge protector is recommended.

STEP 2

Press the FLAT button on Remote A and Remote B to align the beds properly in a flat position.

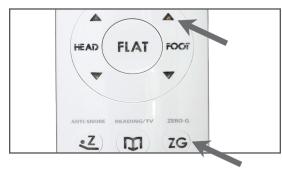
STEP 3

Unplug and then plug Bed B again to put it back into pairing mode. Pairing mode lasts for seven (7) seconds.



STEP 4

Using Remote A, press the ZG and Foot Up (\blacktriangle) buttons at the same time for three (3) seconds. The LED light on the control box on Bed B lights up and remains on, which means the pairing is successful.



Bed A and Bed B can now be controlled simultaneously using Remote A.

NOTE:

When operating beds in tandem, make sure both beds are always plugged into working electrical outlets.

RESETTING YOUR SYSTEM

NOTE:

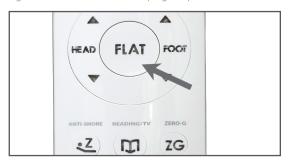
Resetting the system is sometimes necessary to restore the system to its factory setting, clear a system error, or change a tandem system to a single system or to two independent systems.

STEP 1

Unplug the power cord from the electrical outlet.

STEP 2

Press and hold the FLAT button to continue sending a signal to the control box then plug the power cord back in.



STEP 3

After seven (7) seconds, release the FLAT button.

NOTE:

The control box must receive the FLAT signal from the remote control for at least 5 seconds after the power cord is plugged back in. The reset is complete.

STEP 4

Pair the remote control with its original control box.

Special Functions

ACTIVATING THE EMERGENCY POWER DOWN FEATURE

NOTE:

Your adjustable base supports the emergency power down feature when a power failure occurs while the head and/or foot sections are raised.

STEP 1

Locate and remove the cover on the 9V battery compartment of your control box.

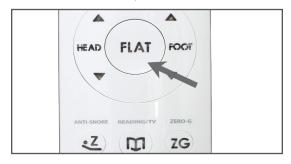
STEP 2

Install two (2) 9V alkaline batteries into the compartment. Close the battery cover.



STEP 3

When the 9V batteries are installed and a power failure occurs, press the FLAT button on the remote control for the bed to return to a flat position.



NOTE:

The 9V batteries are for single use only. After lowering the adjustable base once during a power failure, replace with a new set of batteries.

Troubleshooting

In the event the adjustable base fails to operate, investigate the problem and possible solutions provided below.

REMOTE CONTROL LED ILLUMINATES AND APPEARS NORMAL, BUT WILL NOT OPERATE BED

- Make sure the remote control is paired with the adjustable base.
- Check that the power cord is plugged into a
 working electrical outlet. Unplug the power cord
 from the outlet. After 30 seconds, plug it back in.
 Press any button on the remote control and hold
 until light on the remote control illuminates.

NO FEATURES OR FUNCTION OF THE ADJUSTABLE BASE ACTIVATES

- Make sure the remote control is paired with the adjustable base.
- Check that the power cord is plugged into a
 working electrical outlet. Unplug the power cord
 from the outlet. After 30 seconds, plug it back in.
 Press any button on the remote control and hold
 until light on the remote control illuminates.
- Check that the surge protection device or electrical outlet is not defective. Test the outlet by plugging in another working appliance.

REMOTE CONTROL DOES NOT WORK OR LIGHT UP

- Check if the remote buttons light up when pressed. If not, replace the batteries.
- Remove batteries. Leave them out for 30 seconds

- before putting them back into the remote control.
 Scratch the terminals inside the remote's battery compartment with a coin or key.
- Make sure batteries are properly installed. Follow the markings on the battery compartment.

HEAD OR FOOT SECTION ELEVATES ADJUSTABLE BASE BUT DOES NOT RETURN TO FLAT POSITION

- Your adjustable base may be obstructed preventing smooth operation. Remove obstructions from around and under the bed.
- Check that the head section is not too close to the wall.
- If a headboard is installed, check that it is not too close to the edge of the mattress. Make sure there is enough distance between the headboard bracket and the mattress

HEAD OR FOOT LIFT FUNCTION HAS MINOR INTERFERENCE DURING OPERATION

- Check the batteries in the remote control. Replace with new batteries, if necessary.
- Make sure that you are following the duty cycle
 of the motors. Do not operate for more than two
 minutes over a 20-minute period or approximately
 10% duty cycle.
- Press the lift buttons firmly and accurately.

 Wireless remote control may be experiencing common radio frequency interference from other radio transmitting devices. Wait several seconds and then try pressing the lift buttons again.

THE ADJUSTABLE BASE IS SQUEAKING

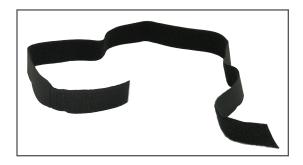
- Remove any pin, nut, bolt or white bushing one at a time.
- Lubricate it by applying the grease with a cotton swab. Using a lithium or spray lubricant is recommended. (Lubrication can be obtained by contacting Sealy Customer Care).
- When placing the lubricated pin, nut, bolt, or white bushing back onto the adjustable base, make sure there is a looser tightening on the nut.
- Additional solution: After completing these steps, spray the pins, nuts, bolts, and white bushings with a lubricant.

THE ADJUSTABLE BASE STUTTERS WHEN IN MOTION

- Clear any clutter or obstructions under and around the adjustable base. Radio frequency interference from other remotes or electronic devices may affect normal operation.
- 2. Check the batteries in the remote.
- 3. Press the lift buttons firmly and accurately.

Bed Leg Strap Installation for Split Adjustable Base Systems

While using a split system, it is important to adhere to the following installation instructions. Proper use of the included bed leg straps will securely hold the Single XL adjustable bases together.



NOTE:

For safety reasons, it is recommended that two people perform installation.

NOTE:

One bed leg strap is included with each Single XL adjustable base .

STEP 1

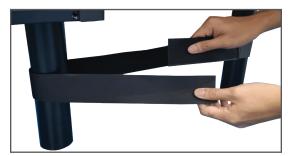
Complete the installation of two bases side-by-side. It is recommended that the gap between adjustable bases be no more than 25mm.

STEP 2

Wrap the bed legs (front and back) together tightly using the bed leg straps.

STEP 3

Fasten the straps to prevent movement and maintain stability.



Warranty

ADJUSTABLE BASE: 10 YEAR WARRANTY

SEALY GUARANTEES THAT WE WILL, AT SEALY'S OPTION, REPLACE OR REPAIR PURCHASER'S SEALY® SYSTEM IF IT IS DEFECTIVE DUE TO FAULTY WORKMANSHIP OR MATERIALS, SUBJECT TO THE LIMITATIONS DESCRIBED IN THIS WARRANTY.

Notwithstanding anything else contained in this warranty, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are also entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Your Sealy adjustable base system is warranted against defects in the workmanship or materials for a period of ten (10) years from the warranty commencement date. Electronics, electrical components, drive motors and massage motors are included. Upon notice during the first year from the warranty commencement date, Sealy will send replacement parts (at no cost to the purchaser) for any defective part to the purchaser, and Sealy will pay all authorized labour and transportation costs associated with the repair or replacement of any parts Sealy determines to be defective. This ten (10) year warranty shall not apply if purchaser does not returnany and all defective parts to Sealy within 15 days of purchaser's receipt of replacement part.

After the 10th year, the purchaser shall bear the entire cost of repair and replacement of all parts and materials, including labour and transportation.

ADDITIONAL TERMS AND CONDITIONS

This warranty does not apply;

- a) to any damage caused by the purchaser;
- b) if there has been any unauthorized repair or replacement of the unit's parts;
- c) if the unit has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any way inconsistent with the operation and maintenance procedures outlined in the Owner's Manual, this warranty, and any other applicable document published or approved by Sealy;
- d) to damage to mattresses, fabric, cables, electrical cords or items supplied by Resellers;
- e) if there has been any unnecessary service calls, including costs for in home service calls solely for the purpose of educating the consumer about the unit for finding an unsatisfactory power connection; and f) if the recommended weight restrictions are not followed (386 kg on all sizes), the warranty will be void.

Repairs to or replacement of the Sealy® system or its components under the terms of this limited warranty will apply to the original warranty period and will not serve to extend such period. The decision to repair or to replace defective parts under this warranty shall be made, or case to be made, by Sealy at its option and in its sole discretion.

SUBJECT TO THE AUSTRALIAN CONSUMER LAW, REPAIR OR REPLACEMENT SHALL BE THE SOLE REMEDY OF THE PURCHASER. THERE SHALL BE NO LIABILITY ON THE PART OF SEALY FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR FOR ANY OTHER DAMAGE, CLAIM, OR

LOSS NOT EXPRESSLY COVERED BY THE TERMS OF THIS WARRANTY. THIS LIMITED WARRANTY DOES NOT INCLUDE REIMBURSEMENT FOR INCONVENIENCE, REMOVAL, INSTALLATION, SETUP TIME, LOSS OF USE, SHIPPING, OR ANY OTHER COSTS OR EXPENSES. SEALY MAKES NO OTHER WARRANTY WHATSOEVER, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED BY SEALY AND EXCLUDED FROM THIS AGREEMENT.

This warranty gives the purchaser specific legal rights. This warranty is valid only for the original purchaser of the product. An original purchaser is one who purchases the product directly from Sealy Australia or an authorized Reseller of Sealy. If you are not the original purchaser of this Product, you take it "as is" and "with all faults" If you did not purchase this Sealy system directly from Sealy, we will require proof of purchase from you demonstrating that you are the original purchaser and eligible to make a valid claim under this warranty. This warranty begins on the "warranty commencement date" which is the date of purchase for new unused units, and the date of manufacture for units that have been used as floor or display models. Thus, on a floor model unit, the warranty is a portion of the 10 year warranty. If original proof of purchase is not provided by purchaser, Sealy reserves the right to determine if the unit is not covered by this warranty or to use the manufacturing date as the warranty commencement date. This limited warranty gives you specific legal rights.

If you experience any trouble with your Sealy® system during the warranty period, please consult the troubleshooting section of your Owner's Manual. If problems persist after following these instructions, please call: 1300 130 221.

Notes



IF YOU EXPERIENCE ANY TROUBLE WITH YOUR ADJUSTABLE BASE WITHIN THE WARRANTY PERIOD, PLEASE CONSULT THE TROUBLESHOOTING GUIDE PROVIDED WITH YOUR BED AND ONLINE (IF APPLICABLE).

IF PROBLEMS PERSIST, PLEASE CALL:

CUSTOMER SERVICE NUMBER: 1300 130 221

Please have your receipt ready and available.

THANK YOU AND ENJOY YOUR ADJUSTABLE BASE!

Model Number: SEALY-AU-SPEC-25004

Reference Codes: Queen: SAUSQ01QN King Single: SAUSQ01KS Single XL: SAUSQ01SXL

Serial Number

